

Barbara A. Palmer, Practice Director, Business Continuity Professional

Career Summary

Ms. Palmer, is an Information Technology professional with over 15 years of progressive experience in the Information Technology and Mortgage Banking field. She has managed both the development and implementation of Business Continuity/Disaster Recovery Plans on the enterprise level. She brings experience and expertise in implementing formalized Change Management Control policy, process and procedures.

June 2007 - Present

Ms. Palmer, currently holds the position of Practice Director, Business Continuity Professional for Tamarack Management & Consulting LLC, a company that specializes in Information Technology Management, Infrastructure and Application software design, development, implementation and support, Business Continuity and Disaster Recovery planning and testing.

July 1997 – February 2007

Ms Palmer has held various positions at Mortgage Lenders Network USA, Inc. in Middletown, Connecticut . She grew her career from a technical support specialist to managing the technical support team, offering technical assistance to 1000+ users in remote locations across the United states and the US Virgin Islands. After spending time on the network engineering team, she then moved into the role of Business Continuity Manager where she managed the development, implementation and maintenance of the Business Continuity Plan as well as the day to day activities of the business continuity analysts on her team. Her role required her to work with the Mortgage Lenders Network's Senior Management Team to build an enterprise business continuity program. Her role expended to include the implementation and oversight of formalized Change Management Control policy, process and procedures.

September 1992 - July 1997

Ms Palmer held the position of computer assistant in the Region 10 School district where she supported the local network and assisted staff and students in training and support issues.